



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
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www.xerox.com/govhealthcare

May 18, 2015

Subject: Resubmission of Claims Erroneously Denied with RAD Code 0196

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue causing claims for cardiovascular monitoring service codes 93268 and 93271 to erroneously deny with Remittance Advice Details (RAD) code **0196: This procedure requires a modifier; modifier is not present**. The issue affected claims for dates of service from September 1, 2011, through October 20, 2014.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the erroneously denied claims. These resubmissions will appear on RAD forms beginning May 21, 2015, with Claim Control Number (CCN) prefix **512655**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P25521